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Create fresh vacation experiences to **Benefit your guests and your bottom line.**

At American Hotel, your premier source in hospitality, our vast selection of products and ideas are designed to enhance every aspect of your vacation ownership property. Our personalized approach includes reduced pricing, streamlined procurement and a team of experts dedicated to your success.



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OF OS&E
AND FF&E
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We offer a complete Operating Supplies & Equipment (OS&E) program with thousands of eco-friendly products to strengthen your commitment to sustainable business practices.

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As a full-service Furniture, Fixtures and Equipment (FF&E) supplier, our offering includes award-winning FF&E design and project management expertise.

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We offer fast, secure delivery from high-tech distribution centers strategically located throughout the United States, Canada and the Caribbean.

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6468-1510

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FF&E Procurement, Project Management & Installation Services

Access one point of contact for procurement, project management and installation services. RCI Strategic Sourcing has the resources to help. We've evaluated, negotiated and selected quality furniture, fixtures and equipment manufacturers and identified a network of **Procurement Services Providers (PSPs)**, to help you manage and successfully execute projects big and small.

For questions or assistance with your project, contact one of our Procurement Services Providers (PSPs).

Ensure your project comes in ON TIME, ON SPEC & ON BUDGET.

Contact one of our PSPs today to access products from industry leading manufacturers.

Here's a look at some of our manufacturers available to you for your next project:



Procurement Services Providers (PSPs) work hand-in-hand with you and approved manufacturers to ensure every project exceeds quality and brand standards – and comes in on time and on budget. Working with a PSP provider will:

- Save you time, money and effort
- Help coordinate and submit product designs and specifications
- Coordinate and manage product/service delivery and installation
- Help support Green/Sustainability initiative

For interior design projects, big and small, our PSPs – backed by a lineup of quality manufacturers – are at your service.

Contact a Procurement Services Provider to get started:



American Hotel Register Co. ✓
(800) 323-5686
ffe@americanhotel.com
www.americanhotel.com/ffe



BENJAMIN WEST
Benjamin West
(303) 996-8104
kbarath@benjaminwest.com
www.benjaminwest.com



Boston Trade International ✓
vikasp@bostontradeintl.com
www.bostontradeintl.com



Contract Partners of North America (CPNA)
(800) 567-9917
info@cpnainc.com
www.cpnainc.com



Guest Supply®, a Sysco® Company ✓
(800) 642-9086
ffe_projects@guestsupply.com
www.guestsupply.com



Hospitality Furnishings & Design
(877) 452-2117
info@fffenow.com
markl@fffenow.com
www.fffenow.com



Hotel Depot Services (HDS) ✓
(908) 222-9383 ext. 109
amishi@hoteldepots.com
www.hoteldepots.com



Innvision Hospitality
(888) 465-0111 ext. 2075
wyndhamleads@innvision.net
www.innvision.net



Intrinsic Hospitality
(469) 647-3647
wyndham@intrinsichospitality.com
www.intrinsichospitality.com



Snowwhite Hospitality ✓
(800) 858-6565
wyndham@esnowwhite.com
www.esnowwhite.com



Valiant Products Corporation
(800) 347-2727 ext. 375
mwooten@valiantproducts.com
www.valiantproducts.com

- ✓ Approved Diverse Supplier
- ✓ Approved Green Supplier

All products and services are manufactured and/or provided solely by the listed suppliers and not by RCI, its parent and/or affiliates. Neither RCI nor its parent or affiliates are responsible for the accuracy or completeness of any statements made in this advertisement, the content of this advertisement (including the text, representations and illustrations) or any material on the listed supplier's websites to which the advertisement provides a link or a reference. Please refer to the applicable brand specifications for your property prior to purchasing products.



Operating Supplies & Equipment

We strive to give you more - more product categories, more quality manufacturers, more choices among distributors and more ways to save. We employ the same rigorous selection process to identify OS&E distributors and help you achieve the brand consistency to deliver an exceptional guest experience.

For questions or assistance contact one of our
Operating Supplies & Equipment (OS&E) distributors.



Delivering Savings, Preserving Choice.

Contact one of our OS&E distributors today to access products from industry leading manufacturers.

Here's a look at some of our manufacturers available to you:



Contact an OS&E distributor to get started:

OS&E Distributors for US Properties

American
HOTEL REGISTER COMPANY

American Hotel Register Company

(800) 323-5686
www.americanhotel.com

HD SUPPLY
HOSPITALITY SOLUTIONS

HD Supply Hospitality Solutions

(800) 431-3000
www.hdsuppliesolutions.com

guestsupply
a Sysco company

Guest Supply, a Sysco Company

(800) 772-7676
www.guestsupply.com

AMTEX
AMERICAN TEX-CHEM CORP.

American Tex-Chem Corp. (AMTEX)

(800) 650-3360
www.myamtex.com

AVM
ENTERPRISES, INC.

AVM Enterprises, Inc.

(800) 218-3995
www.goavm.com

Pacific
Lodging Supply

Pacific Lodging Supply

(800) 537-7915
www.pactex.com

CHAMPION SUPPLY CO.

Champion Supply Co.

(405) 681-5551
www.championok.com

OS&E Distributors for Canadian Properties

HD SUPPLY
FACILITIES MAINTENANCE

HD Supply Hospitality Solutions

(800) 431-3000
www.hdsuppliesolutions.ca

Canadian
HOTEL SUPPLY

Canadian Hotel Supply

(800) 950-9970
www.canadianhotelsupply.com

guestsupply
a Sysco company

Guest Supply, a Sysco Company

(800) 772-7676
www.guestsupply.ca

TRUE NORTH
TRUE NORTH HOSPITALITY

True North Hospitality

(800) 663-7913
www.truenorthdistributors.com

Veritiv

Veritiv

(289) 777-8773
www.veritivcorp.com



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CREDIT CARD PROCESSING



Bank of America Merchant Services

Credit Card Processing Services for Resorts
 Sales - (800) 429-9521
 Customer Service - (800) 326-7907
www.bankofamerica.com/merchantservices

FOOD & BEVERAGE



Farmer Brothers

Coffee, Tea and 50:50 Ambient Juice
 Customer Service: (800) 723-6662
 Equipment Installation: (800) 723-6662
 Equipment Service: (877) 322-6898
www.farmerbros.com



Florida's Natural Growers

Juice: Contact US Foods®,
 Sysco Corp or Vistar
 Equipment Installation:
 (800) 237-7805 ext. 3853 or email:
juicedispenser@floridasnatural.com
 Equipment Service: (888) 522-7664
 You will need to provide an identification number located on your
 dispensing machine. This number is usually located on the left-hand
 side of the machine.



Foodbuy

RCI – Foodservice Procurement Partner
 Jonathan Visser
 (800) 465-2201
jon.visser@foodbuy.ca
www.foodbuy.ca



Golden Malted

Waffle Program
 (888) 596-4040
ncdcs@goldenmalted.com
www.goldenmalted.com



Hubert

Food Merchandising, Foodservice and Retail
 Display Products
 Deron Braun • (800) 543-7374
www.hubert.com
 For Canadian Resorts:
 (888) 839-7929
customerservice@hubert.ca
www.hubert.ca



Just N' Case Essentials Inc.

Resort Convenience Shops
 (866) 636-8225
info@jnc-ess.com
www.jnc-ess.com



Kellogg's

Cereal Merchandisers and Dispensers
 (Cereal distributed through foodservice distributors)
 (877) 511-5777
<http://kelloggsfoodawayfromhome.com>
 For Canadian Resorts:
 Gianfranco Paniconi
 (800) 363-8669 ext. 5863
Gianfranco.Paniconi@kellogg.com
www.kelloggsoutofhome.ca



PepsiCo Foodservice

Carbonated and Non-Carbonated Can, Bottle and
 Fountain Beverage Supplier
 New Customers, contact Karl Bush
 (336) 251-9758 • karl.bush@pepsico.com
 Existing Customers, contact your local
 Representative or (800) 963-2424
www.pepsico.com



Nestle Professional Beverages

Silvio De Luca • (416) 220-5441
silvio.deluca@ca.nestle.com



Supply America

Foodservice Equipment and Supplies
 Holli Hall • (407) 273-5513
Holli@supplyamericaonline.com
www.supplyamericaonline.com



Sysco Corporation

Foodservice Distributor
 Visit Sysco.com to find your local Sysco
 Distribution Center, or email:
Stoff.Larissa@corp.sysco.com



Tropical Fruit & Nut/Truly Good Foods

David Hicks
 (704) 602-0606
dhicks@tropicalfoods.com



US Foods

Foodservice Distributor
 Lauren Smith
 (847) 268-5539
Lauren.L.Smith@usfoods.com
www.usfoods.com



Van Houtte Coffee Services

Trecia Wright
 (403) 648-8471 • (403) 827-1845
twright@vanhoutte.com
www.vhcoffeeservices.com



Vistar

Foodservice Distributor
 (800) 880-9900 ext. 1
hotelcsr@vistar.com • vistar.com

FURNITURE, FIXTURES & EQUIPMENT / PROCUREMENT SERVICES PROVIDERS



American Hotel Register Company

(800) 323-5686
ffe@americanhotel.com
www.americanhotel.com/ffe



Benjamin West

(303) 996-8104
kbarath@benjaminwest.com
www.benjaminwest.com



Boston Trade International

vikasp@bostontradeintl.com
www.bostontradeintl.com



Contract Partners of North America (CPNA)

(800) 567-9917
info@cpnainc.com
www.cpnainc.com



Guest Supply, a Sysco Company

(800) 642-9086
ffe_projects@guestsupply.com
www.guestsupply.com



Hospitality Furnishings & Design

(877) 452-2117
info@ffnow.com
markl@ffnow.com
www.ffnow.com



Hotel Depot Services (HDS)

(908) 222-9383 ext. 109
amishi@hoteldepots.com
www.hoteldepots.com



Innvision Hospitality

(888) 465-0111 ext. 2075
wyndhamleads@innvision.net
www.innvision.net



Intrinsic Hospitality

(469) 647-3647
wyndham@intrinsichospitality.com
www.intrinsichospitality.com



Snowwhite Hospitality

(800) 858-6565
wyndham@esnowwhite.com
www.esnowwhite.com



Valiant Products Corporation

(800) 347-2727 ext. 375
mwooten@valiantproducts.com
www.valiantproducts.com

MARKETING



BIC

Green Round Stic® Pen and Promotional Products
 American Hotel Register Co.: (800) 323-5686
 AMTEX: (800) 650-3360
 AVM: (800) 218-3995
 Champion Supply: (405) 681-5551
 Guest Supply, a Sysco Company: (800) 772-7676
 HD Supply: (800) 431-3000
 Marcomet: (888) 777-9832
 Pacific Lodging Supply: (800) 537-7915
 True North Hospitality (CA only): (800) 663-7913
 Veritiv (CA only): (289) 777-8773



Marcomet

Printed Collateral
 (888) 777-9832



Western Hotel Supply

Printed Collateral, Signage (Interior), Apparel
 (800) 645-3856
www.westernhotelsupply.com

NEW CONSTRUCTION/RENOVATION



American Standard/Grohe

Plumbing Fixtures & Fittings
 Available through HD Supply
 (800) 431-3000
www.hdsupplysolutions.com



Commercial Lighting Industries, Inc.
Customer Service - Frank Halcovich
(800) 755-0155
Fax: (760) 262-3041
frank@commercial-lighting.net
orders@commercial-lighting.net
www.commercial-lighting.net



Porcelanosa
Wall & Flooring Tile
(877) 767-7287
Info@porcelanosa-usa.com
www.porcelanosa-usa.com



Tacc, Inc.
Distributor of ADA Equipment, Bathroom
Accessories, Lighting, Doors, Frames and
Hardware.
John Donoghue
(800) 338-1002
john@taccinc.com
www.taccinc.com



Wiedenbach + Brown
(800) 243-0030
Buck Buchanan • (917) 566-4848
Buck_Buchanan@wbright.com
Lee Bacon • (425) 283-2533
Lee_Bacon@wbright.com
www.wbright.com

OPERATING SUPPLIES & EQUIPMENT



1888 Mills, LLC
Textile Manufacturer
www.1888mills.com
Available through distributors:
American Hotel Register Co.: (800) 323-5686
AMTEX: (800) 650-3360
AVM: (800) 218-3995
Champion Supply: (405) 681-5551
Guest Supply, a Sysco Company: (800) 772-7676
HD Supply: (800) 431-3000
Pacific Lodging Supply: (800) 537-7915
True North Hospitality: (CA only) (800) 663-7913
Veritiv: (CA only) (289) 777-8773



American Hotel Register Co.
Guestroom and Housekeeping Supplies
(800) 323-5686
www.americanhotel.com



American Image
Badges, Service Pins, Plaques and
Interior/Exterior Corridor Signage
(800) 385-9223
www.ahsign.com



American Tex-Chem Corp. (AMTEX)
Guestroom and Housekeeping Supplies
(800) 650-3360
sales@americantexchem.com
www.myamtex.com

ASSA ABLOY
Assa Abloy Hospitality
In-Room Safes & Locking Solutions
(972) 907-2273
nam.hospitality@assaabloy.com
www.assaabloyhospitality.com



Automatic Ice Maker Company, Inc.
Ice Machines
(800) 423-4787 • Fax: (732) 469-3110
Autoice04@aol.com



AVM Enterprises, Inc.
Guestroom and Housekeeping Supplies
(800) 218-3995
Customer Service: sales@goavm.com
www.goavm.com



BIC
Green Round Stic® Pen and Promotional Products
Available through distributors:
American Hotel Register Co.: (800) 323-5686
AMTEX: (800) 650-3360
AVM: (800) 218-3995
Guest Supply, a Sysco Company: (800) 772-7676
HD Supply: (800) 431-3000
Pacific Lodging Supply: (800) 537-7915
True North Hospitality: (CA only) (800) 663-7913
Veritiv: (CA only) (289) 777-8773



Bissell Big Green Commercial
(800) 242-1378
www.bissellcommercial.com



Canadian Hotel Supply
Guestroom and Housekeeping Supplies
(800) 950-9970
www.canadianhotelsupply.com



Champion Supply Co.
Operating Supplies & Equipment
(405) 681-5551
www.championok.com



Cintas
Uniforms, Safety & Compliance, Mats, Image &
Identity, and Facility Cleanliness Programs
(800) 864-3676
www.cintas.com



Commercial Fitness Equipment
Trevor Cummins • (541) 343-3790
Tcummins@commfitness.com
www.commfitness.com



Dorma + Kaba
Guestroom Locking & Access Management
Solutions
Robert Sydor
robert.sydor@dormakaba.com
www.kabalodging.com



Ecolab
Cleaning, Sanitation and Hygiene Chemical
Products
(800) 352-5326
For Canadian Resorts:
(800) 361-5773 ext. 228
claire.grenier@ecolab.ca
www.ecolab.com



Ecolab Pest
Pest Elimination Services
(800) 325-1671
For Canadian Resorts:
Bill FitzPatrick
(905) 464-0234
bill.fitzpatrick@ecolab.ca
www.ecolab.com



Focus Products Group
Hookless Shower Curtains
Available through distributors:
American Hotel Register Co.: (800) 323-5686
AMTEX: (800) 650-3360
AVM: (800) 218-3995
Guest Supply, a Sysco Company: (800) 772-7676
HD Supply: (800) 431-3000
Pacific Lodging Supply: (800) 537-7915
Western Hotel Supply: (800) 645-3856
True North Hospitality: (CA only) (800) 663-7913
Veritiv: (CA only) (289) 777-8773



Georgia Pacific
Janitorial Paper Supplies
Available through distributors:
American Hotel Register Co.: (800) 323-5686
AMTEX: (800) 650-3360
AVM: (800) 218-3995
Guest Supply, a Sysco Company: (800) 772-7676
HD Supply: (800) 431-3000
Pacific Lodging Supply: (800) 537-7915
True North Hospitality: (CA only) (800) 663-7913
Veritiv: (CA only) (289) 777-8773



Guest Supply®, a Sysco® Company
Guestroom and Housekeeping Supplies
(800) 772-7676
www.guestsupply.com
For Canadian Resorts:
(866) 483-7822
Canada.Orders@guestsupply.com
www.guestsupply.ca



Hamilton Beach Brands, Inc.
Small Appliances
Available through distributors:
American Hotel Register Co.: (800) 323-5686
AMTEX: (800) 650-3360
AVM: (800) 218-3995
Guest Supply, a Sysco Company: (800) 772-7676
HD Supply: (800) 431-3000
Pacific Lodging Supply: (800) 537-7915
True North Hospitality: (CA only) (800) 663-7913
Veritiv: (CA only) (289) 777-8773



HD Supply Hospitality Solutions
Maintenance, Repair and Operating Supplies
(800) 431-3000
www.hdsupplysolutions.com
For Canadian Resorts:
(800) 782-0557
customer-care@hdsupply.ca
www.hdsupplysolutions.ca




Hotel Fitness  
 Fitness Equipment and Supplies
 (800) 291-0403
sales@hotelfitness.com
www.hotelfitness.com



Identity Group  
 Interior/Exterior Signage
 (316) 267-4171
www.identitygroup.com



Imprint Plus  
 Name Badge Systems, Display & Foodservice Signage
 (800) 563-2464 ext. 313
mkromidas@imprintplus.com
www.imprintplus.com

JERDON

Jerdon Style  
 Cosmetic Mirror & Small Appliance Manufacturer
 Available through distributors:
 American Hotel Register Co.: (800) 323-5686
 AMTEX: (800) 650-3360
 AVM: (800) 218-3995
 Champion Supply: (405) 681-5551
 Guest Supply, a Sysco Company: (800) 772-7676
 HD Supply: (800) 431-3000
 Pacific Lodging Supply: (800) 537-7915
 True North Hospitality: (CA only) (800) 663-7913
 Veritiv: (CA only) (289) 777-8773



Just N' Case Essentials Inc.  
 Resort Convenience Shops
 (866) 636-8225
rcinfo@justincase-inc.com



Kärcher North America  
 Floor Cleaning Equipment
 Jennifer Lewis
 (800) 456-6649
 Fax: (866) 879-6192
jennifer.lewis@karcherna.com



Kimberly-Clark Professional  
 (800) 241-3146
www.kcprofessional.com/home
 Available through distributors:
 AMTEX: (800) 650-3360
 AVM: (800) 218-3995
 Guest Supply, a Sysco Company: (800) 772-7676
 HD Supply: (800) 431-3000
 Pacific Lodging Supply: (800) 537-7915
 True North Hospitality: (CA only) (800) 663-7913
 Veritiv: (CA only) (289) 777-8773
 Sysco Corporation:
<http://sysco.com/about-sysco/our-locations.html>
 US Foods: (864) 898-2999



Life Fitness  
 Premium Health and Fitness Equipment
 (305) 793-8233
LifeFitness.com/Wyndham



Lodging Kit Company
 In-Room Kitchen Products
 (800) 328-8439
www.lodgingkit.com



MicroFridge  
 Refrigerator/Freezer/ Microwave
 Combination Appliance
 (800) 637-7567
www.microfridge.com



Office Depot Max  
 Office Supplies, Technology, Print Services,
 Furniture
 (888) 969-6629
 Laura O'Quin
laura-oquin@officedepot.com
Business.officedepot.com



Onity  
 Electronic Locks and Energy Management
 (800) 424-1433
www.onity.com



Pacific Lodging Supply  
 Guestroom and Housekeeping Supplies
 (800) 537-7915
sales@pactex.com
www.pactex.com



PPG Paints  
 Also known as PPG Pittsburgh Paints, PPG Porter
 Paints
 Paint and Coatings
 Kevin Lastacy
 (616) 335-3259
 Cell: (616) 402-2167
klastacy@ppg.com



Precor  
 Fitness Equipment
 (425) 486-9292
hospitalitysales@precor.com
www.precor.com



Protect-A-Bed  
 Box Spring Mattress Encasements and
 Fitted Sheet Style Mattress Protectors
 Available through distributors:
 American Hotel Register Co.: (800) 323-5686
 AMTEX: (800) 650-3360
 AVM: (800) 218-3995
 Guest Supply, a Sysco Company: (800) 772-7676
 HD Supply: (800) 431-3000
 Pacific Lodging Supply: (800) 537-7915
 True North Hospitality: (CA only) (800) 663-7913
 Veritiv: (CA only) (289) 777-877



Protect Your Guest  
 Bedding Encasement Products
 (702) 722-5087
info@protectyourguest.com
www.protectyourguest.com
 Available through distributors:
 American Hotel Register Co.: (800) 323-5686
 AMTEX: (800) 650-3360
 AVM: (800) 218-3995
 Guest Supply, a Sysco Company: (800) 772-7676
 HD Supply: (800) 431-3000
 Pacific Lodging Supply: (800) 537-7915
 True North Hospitality: (CA only) (800) 663-7913
 Veritiv: (CA only) (289) 777-8773



Pure Solutions  
 Fresh, Crisp, Allergy-Friendly Rooms
 (877) PUR-ROOM (877) 787-7666
www.pureroom.com



RDI-USA, Inc.  
 Logo Printed Collateral:
 keycards, hot/cold cups, notepads, etc.
 Available through distributors:
 American Hotel Register Co.: (800) 323-5686
 AMTEX: (800) 650-3360
 AVM: (800) 218-3995
 Champion Supply: (405) 681-5551
 Guest Supply, a Sysco Company: (800) 772-7676
 HD Supply: (800) 431-3000
 Marcomet: (888) 777-9832
 Pacific Lodging Supply: (800) 537-7915
 Western Hotel Supply: (800) 645-3856
 True North Hospitality: (CA only) (800) 663-7913
 Veritiv: (CA only) (289) 777-8773



Resort Supply, Inc.
 Kitchenware and Housewares
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